



PRESENTS

Ref IAF-AB/CO/ADM/2024-25/505

**5 DAYS LEAD AUDITOR TRAINING PROGRAMME
CLASSROOM & DISTANCE LEARNING COURSE
ISO/IEC 15189 ACCREDITATION FOR PATHOLOGY
LABORATORY TECHNICAL SERVICES**

Dear Sir,

As is widely known, IAF-AB is conducting various technical courses inviting interested personnel/technocrats for enhancing & fine-tuning of the skill.

IAF-AB organizing **Five days Lead Auditor Training Programme** Classroom & online Training course for ISO/IEC 15189 Accreditation For Pathology Laboratory Technical Services series management system.

a) ISO INTRODUCTION

The standards published by ISO undergo changes periodically, to reflect the best-suited practices over the changing times. ISO series of standards

For a business unit to successfully set up an ISO/IEC 15189 Accreditation For Pathology Laboratory Technical Services management systems or get maximum benefits from an established management system, auditors within the organization have to be trained to assess the system ISO/IEC 15189 Accreditation For Pathology Laboratory Technical Services requirements. They must also be able to assess their suppliers required management system to support own Quality Initiative.

To increase professionalism, quality auditors also seek formal registration with the IAF-AB (UK & INDIA) one of the prerequisites for such registration requires the quality auditors and practitioners to successfully complete an IAF-AB (UK & INDIA) approved auditor training.

b) OBJECTIVE OF THE COURSE:

The objective of the course is to illustrate the importance of the **Five Days Lead Auditor Training Programme** role, skills and competency in bearing the ultimate responsibility for the effective performance of the audit team. A practical and intensive course for training quality professionals to External, Internal and manage third and second party audits of an ISO/IEC 15189 Accreditation For Pathology Laboratory Technical Services Management System.

Course describes how to plan and perform an audit, report findings, conduct opening and closing meetings and establish follow-up action. You will understand by the end of the course how regular auditing by an audit team directed by a competent internal auditor is the foundation of an effective ISO/IEC 15189 Accreditation For Pathology Laboratory Technical

Services Management System. On completion of the course, you will have the necessary skills and the experience to Internal Audit and manage your own audits. The learning process will include a series of tutorials, exercises, culminating in both practical and written examination. Delegates will be supplied with a bound set of comprehensive course notes.

c) COURSE CONTENTS:

- Introduction to ISO/IEC 15189 Accreditation For Pathology Laboratory Technical Services Management System
- Vocabulary & understanding definitions
- Introduction to ISO 44001:2017 Collaborative Business Relationship Management Systems Technical Services- Management System Requirements
- Need for Internal Quality Audits
- Auditing Techniques
- Conducting Internal Quality Audits
- Course Examination with minimum 70% passing marks.

Day 1: Introduction to ISO/IEC 15189 and Auditing Principles

- **Session 1: Overview of ISO/IEC 15189**
 - Purpose and importance of ISO/IEC 15189 in pathology laboratories
 - Key concepts of quality management systems in medical laboratories
 - Scope and application of ISO/IEC 15189
- **Session 2: Structure of ISO/IEC 15189**
 - Understanding the clauses and sub-clauses of the standard
 - Specific requirements related to management and technical operations
 - Documentation requirements and record-keeping practices
- **Session 3: Auditing Principles and the Role of the Auditor**
 - Overview of the fundamental principles of auditing (integrity, objectivity, confidentiality, competence)
 - Types of audits relevant to ISO/IEC 15189
 - The role and responsibilities of the lead auditor in a pathology laboratory
- **Workshop:**
 - Group discussion on the significance of quality in pathology services

Day 2: ISO/IEC 15189 Requirements and Implementation

- **Session 1: Quality Management System Requirements**
 - Developing a quality management system tailored for pathology laboratories
 - Key processes and policies for effective quality management
 - Importance of customer focus in laboratory services
- **Session 2: Pre-Examination, Examination, and Post-Examination Processes**
 - Overview of pre-examination processes (specimen collection, handling, and transportation)
 - Examination processes (testing methods, equipment calibration, and validation)
 - Post-examination processes (reporting, communication, and records management)
- **Session 3: Competence and Training of Personnel**
 - Importance of competency assessment and ongoing training
 - Strategies for evaluating staff performance and training needs
 - Ensuring compliance with training and competency requirements in laboratories

- **Workshop:**
 - Case studies on competency assessment in pathology laboratories

Day 3: Audit Planning and Conducting the Audit

- **Session 1: Audit Planning for Pathology Laboratories**
 - Steps to develop an audit plan in accordance with ISO/IEC 15189
 - Defining audit scope, objectives, and criteria
 - Developing checklists and tools for auditing laboratory practices
- **Session 2: Conducting the Audit**
 - Detailed steps in the audit process (opening meeting, evidence collection, closing meeting)
 - Techniques for interviews and observations in laboratory settings
 - Collecting and evaluating evidence against ISO/IEC 15189 requirements
- **Session 3: Identifying and Documenting Non-Conformities**
 - Understanding non-conformities and their significance in laboratories
 - Procedures for documenting and reporting findings effectively
 - Strategies for addressing non-conformities in laboratory processes
- **Workshop:**
 - Role-play exercises to practice conducting audits in laboratory scenarios

Day 4: Reporting, Follow-Up, and Continuous Improvement

- **Session 1: Audit Reporting**
 - Components of an effective audit report
 - Communicating findings and recommendations to management and staff
 - Importance of clear and actionable reporting in pathology laboratories
- **Session 2: Follow-Up Procedures**
 - Procedures for monitoring corrective actions and improvements
 - Evaluating the effectiveness of corrective actions taken
 - Importance of follow-up audits in maintaining compliance
- **Session 3: Continuous Improvement in Pathology Laboratories**
 - Strategies for fostering a culture of continuous improvement
 - Tools for identifying opportunities for improvement in laboratory practices
 - Integrating audit findings into the continuous improvement process
- **Workshop:**
 - Group activity to develop a continuous improvement plan based on hypothetical audit findings

Day 5: Practical Application and Certification

- **Session 1: Best Practices and Case Studies**
 - Review of successful implementations of ISO/IEC 15189 in various pathology laboratories
 - Discussion on challenges faced in achieving and maintaining accreditation
- **Session 2: Mock Audits**
 - Conducting mock audits in small groups using prepared laboratory scenarios
 - Peer feedback and discussion on audit findings and improvement suggestions
- **Session 3: Examination and Certification**
 - Written examination to assess understanding of course content
 - Feedback session to discuss exam results and clarify doubts
 - Issuance of certificates for successful participants

Additional Notes:

- **Materials Provided:**
 - Course handbook and reference materials
 - Copies of ISO/IEC 15189 standard

- Access to online resources, templates, and discussion forums
- **Assessment:**
 - Continuous assessment through participation in workshops and group activities
 - Final examination to evaluate understanding of course content

Target Audience:

- Laboratory managers, quality managers, technical staff, and individuals involved in the accreditation of pathology laboratories.

For detail of contents refer our website at <https://iaf-ab.org/>

d) WHO SHOULD ATTEND:

- 1) All employees whose work responsibility directly affects ISO 44001:2017 Collaborative Business Relationship Management Systems Technical Services.
- 2) Those individuals willing to take up external auditing as a future profession by becoming an independent auditor.
- 3) Those who intend to enroll themselves to IAF-AB (UK & INDIA) Registration Schemes of ISO 44001:2017 Collaborative Business Relationship Management Systems Technical Services.
- 4) Management Representatives responsible for effective implementation and execution of ISO 44001:2017 Collaborative Business Relationship Management Systems Technical Services.

e) FACILITIES:

All facility for delegates covering lecture hall, tea and lunch will be arranged by Client or if you are attending the course at IAF-AB office. IAF-AB institute will arrange the above facility.

f) COURSE DETAILS:

Detail program of every days training course will be sent / given on the first day to the delegates on registration.

g) DURATION:

Five Days Lead Auditor Training program for ISO/IEC 15189 Accreditation For Pathology Laboratory Technical Services [Timings: 10.00 am to 6.00 pm]

FEES:

- h) 5 Days Lead Auditor Training program of ISO ISO/IEC 15189 Accreditation For Pathology Laboratory Technical Services is Rs 25000+18%GST**
Payment should be made by Cheque / DD in Favor of **“IAF-AB, Mumbai”**



Indian Overseas Bank

BANKERS DETILS FOR EFT/ECS/RTGS/NEFT PAYMENT

Sr. No.	Name	Details
1.	Name of Beneficiary	IAF-AB For (UKJAS Accreditation Pvt Ltd)
2.	Name of Bank	Indian Overseas Bank
3.	Bank Branch	Station Road, Palwal Branch, haryana
4.	Bank Branch Code	1667
5.	Account No	166702000000340
6.	RTGS/NEFT / IFSC Code	IOBA 0001667
7.	SWIFT BIC	IOBAINBB089
8.	Account Type	CURRENT
9.	MICR code	110020106
10.	Email Id	info@iaf-ab.org
11.	PAN No.	AVZPS7816G
12.	GST No.	27AVZPS7816G1ZN

We hereby declare that the particulars given above are correct and complete.
Thanking You

Step for Admission:

1. Select the course, you want.
2. Choose Classroom/Distance Learning
3. Pay the fees by ECS/RTGS/NEFT to our Indian Overseas Bank Account
4. Send transaction ID/Deposit Slip along with duly filled Registration form
5. Get Confirmation of your admission by email. Admission is based on first cum first serve basis.
6. Currently Classroom training is only available at Mumbai and your office premises/factory, if there are more than 4 participants in the same city/factory . For outside student, Guest house facility is available of Rs 300/per day in Mumbai depends on seat availability; otherwise all ranges of hotels are available near to our institute.
7. Other cities student, who doesn't want to come Mumbai, can opt for Distance Learning Mode. Syllabus is the same. You will be given course material by email and we will recommend some books, which you can buy. Three month time will be allowed to study the course material and for any doubts and faculty interaction can be done one to one on skype is: IAF-AB and whatsapp video call on +91 8275879725 on Sunday between 5.00 to 8 pm. If you want training online we can share presentation on www.googlemeet.com with live presentation. You can attend from any cities around the world.

- i) **VENUE:**
Client Office
Or
IAF-AB
B-401, New Om Kaveri CHS Ltd, Nagindaspara,
Next to shiv sena office,
Nalasopara (E), Dist. Palghar – 401209, Maharashtra
Email : info@iaf-ab.org
Tel: +91 0250-2341170/+91 9322728183/+91 8369083940

j) NOMINATIONS:

You may send in your nominations to the course co-coordinator, IAF-AB, on the Registration form at the following address along with the fees.

Ranjeet Prasad

+91 8369083940

B-401, New Om Kaveri CHS Ltd, Nagindaspara,

Next to shiv sena office,

Nalasopara (E), Dist. Palghar – 401209, Mumbai, Maharashtra

Email : info@iaf-ab.org

Tel:+91 0250-2341170

Fees once paid will not be refunded, however it could be adjusted against the next course for the same financial year.

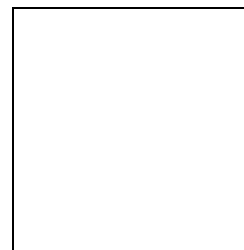
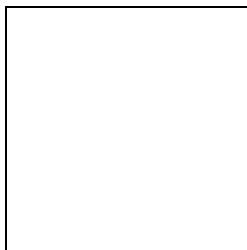
Please send your nomination of the delegated immediately as limited seats are available. Seats are filled on first cum first serve basis.

k) TERMS & CONDITIONS:

- I. IAF-AB general terms and conditions will be applicable for qualification of personnel.
- II. Minimum candidates per batch should be 04 Number and Maximum should be 25 per batch. **10% discount will be offered for** 04 Number and Maximum should be 25 per batch
- III. Delegate Fees shall be send in advance through cheque / DD in favor of **“IAF-AB”** payable at Mumbai.
- IV. IAF-AB will charge Service tax as applicable.
- V. Travel & Subsistence by 3rd AC train or economy class airfare will be charged for faculties on actual to be borne by client in case of course will be conducted in-house at client premises.



REGISTRATION FORM



PERSONAL DATA

Name in Full :
 (In Capital Only)

Surname Name Father's/Spouse's Name

Name of the Firm & Address.....

.....

Phone No: (With STD Code) : Sex:

Mobile No: E-mail:

Date of Birth: Qualification:

Training Course:

Place: (Signature)

Date : Name:

PAYMENT MADE BY : Cheque No / Demand Draft No..... Date

Drawn on Bank :

Cheque / Demand Draft Should be drawn in favour of **IAF-AB** payable at Mumbai, Maharashtra, India.

Note : Fees once paid will not be refunded, however this will be carried forward for the next course during the same financial year

IAF-AB, B-401, New Om Kaveri CHS Ltd, Nagindaspara, Next to shiv sena office, Nalasopara (E), Dist. Palghar – 401209, Maharashtra

: +91 0250- 2341170 Fax : Extn. 206 Email: info@iaf-ab.org

UK Head Office:

C/O Mr. Garry 54, Glen Garnock avenue, E-14 3BP isle of dogs, London UK. Contact number:- +44 8369083940 email: info@iaf-ab.org